

GENERAL TERMS

1.-CONTACT DETAILS: SLS – Sport Learning Schools, S.L. – AV. General Perón, 10 – 1ºD – 28020 – Madrid (SPAIN) – CIF: B-86364981.

2.-LAW REGARDING TO THE CURRENT CONTRACT AND GENERAL TERMS ACCEPTANCE: The current General Terms are set following the R.D.L. 1/2007, 16th of November, and the approved “Ley General para la Defensa de Consumidores y Usuarios” (Customer’s Rights Law), la Ley 7/1998, 13th April, about the General Terms of Contract, and the Civil Code. The current General Terms will be included, signed and agreed by both sides under contract, in all the SLS contracts, regarding to the Real Madrid Foundation Soccer School summer camp located in Chichester, United Kingdom.

3.-APPLICATION, PRICES AND WAY OF PAYMENT: In order to join the program, you just need to send the Application Form completely filled in and to attach the proof of payment for the application booking (this quantity will be deducted from the overall amount due). We suggest you to arrange the booking at least a month before the beginning of the program. We will not accept any application without the booking proof of payment. The rest of the amount due must be paid at the same time as the rest of the documents are sent to us, always must be done before the student’s departure in order to know the program details. All bookings are personal and individual.

4.-PRICES: Program prices may vary, they depend of the Stock of Exchange for foreign currencies. The price of the program has being set taking into account the exchange of currency (1 Euro= 0.85 pounds). If there is a price variation, it will be immediately notified in a written note and if this is significative, the customer could cancel the booking getting the refund or continue with the arrangement.

5.- CUSTOMER CANCELLATION, NOT SHOWING UP AND/OR LEAVING THE PROGRAM: If the customer wishes to cancel the program, a written note should be notified to SLS. The customer will have the right of refund of all the amount already paid to SLS. However, the expenses of all arrangements will be deducted by SLS . As well, all expenses to others linked to the program will be deducted: schools, colleges, families, airlines, insurance companies, phone calls, for instance. In order to let the customer know about the deductions in case of cancellation:

10% of the program whole price, if the cancellation occurs 44 to 30 days before the beginning of the program.

50% within the 3 days prior to the beginning of the program.

100% in case of not showing up at the departure.

Arrangement expenses (600 €) would be paid to SLS in all cases and will not be refunded unless the cancellation cover fee is paid.

No refund will be effective once the program has started, if the student, parents or legal tutor leave the program voluntarily.

Those deductions will not be effective if the cancellation is carried out by the customer because of major circumstances .

The expenses caused from the flight ticket and the ticket itself will be paid by the customer if non refund is possible or the booking has already been issued even if the customer makes any claim to the airline.

6.-CHANGES AND ISSUES DURING THE PROGRAM: SLS will offer all the services included in the contract, with all the terms and items stated in it. However, the following points must be considered:

a. If, prior to the beginning of the program, SLS had to modify any of the main contract items, or the price itself, will be immediately notified to the customer. The customer will have the choices of cancelling the contract, in this case no expenses will have to be paid, or accepting the contract variation. In this last point, SLS will notify all variations affecting to the program, and its influence on the price of the program.

b. The customer must notify his/her decision as soon as possible, in any case, within the 3 natural days after the program variation has been notified. If the customer doesn’t communicate the decision before the 3 days deadline, we will understand that he/she will agree with the variation.

c. In case SLS has to cancel any of the Programs, due to circumstances which have anything to do with the customer or if the customer wishes to break the contract taking into account sections a) or b), SLS will offer the customer a similar or better quality alternative, or will refund the whole amount of the money already paid. In this case, SLS will have to compensate the customer for not accomplishing the contract, with the following amounts:

5% of the whole program price if the cancellation is settled within 60 to 45 days prior to the beginning of the program.

10% of the whole program price within 44 to 30 days prior to the beginning of the program.

15% within 29 to 10 days prior to the beginning of the program.

30% within 9 to 4 days prior to the beginning of the program.

50% within 3 days prior to the beginning of the program

100% in case of departure failure

d. SLS will not have any obligation of compensating the customer if the Program is cancelled due to major circumstances or any other major issue. Regarding to this last aspect, we mean any issues alien to the person who carries them out, abnormal, or consequences unable to be avoided, even if the action was carefully taken.

e. As well, SLS will not have any obligation of compensating the customer if the Program is cancelled due to not reaching the minimum students to carry out the course. On those cases, SLS will notify the customer, at least 15 days prior to the beginning of the course that this has been cancelled due to not reaching the minimum students to carry it out. The customer will have the right of refund of all the amounts already paid without any kind of penalization.

f. The differences and/or the claims, affecting to the customer, happening while the program is taking place, must be notified to the Organization of the program in the country of destination, in order to offer an immediate and definitive solution. If the solution given by the Organization of the program in the country of destination isn’t enough for the customer, he/she will be given a 15 days deadline in order to put a complaint to SLS apart from the actions offered by the law regulations. In case part of the program couldn’t take place the customer will just get a refund for this part .

7.- RULES AND HABITS IN THE COUNTRIES WHERE THE COURSES TAKE PLACE AND RULES TO BE ACCOMPLISHED DURING THE PROGRAM

The student must adapt to the way of life and habits of the country visited during the program. The rules of conduct, habits, nutrition, schedules, the distances, and, in general, the way of life, are normally quite different from the Spanish ones. In this aspect, the student must accomplish them. The student must, as well, accomplish the laws of the destination, and all the disciplinary laws of all the Organizations, Schools, Study Centers, Universities, etc. working together with SLS in the Program. Specially, the customer must follow all rules regarding to schedules, the obligation of attending the lessons, ways of conduct and community life with teachers, schoolmates and families, not allowance to smoke, take alcohol or drugs, etc. SLS will give the customer a copy of the Disciplinary Rules applicable to the different Programs.

In case the customer breaks the law of the destination country, undisciplinatory acts, continuous bad behaviour, or not following the disciplinary rules of Organizations, Schools, Study Centres, Universities, Schools, etc., the customer could be dismissed from the program. In that case, he/she will have to cover all expenses coming out from his prompt return to his country of origin, beside any other responsibility regarding to him/her .

8.- PASSPORTS, VISAS AND PERSONAL DOCUMENTS

All participants in any SLS Program must have personal documents with a current validity, (Passport or electronic Passport with an expiry date not shorter than 6 months counting from the program starting date, ID, travel authorization, etc.), suitable to the country of destination. In case a participant can not depart because of not having valid personal documents, will be rejected from the program on the departure date, not being SLS responsible of the expenses coming out from this issue . All visa permits, according to the destination country will be paid by the customer.

9.- INSURANCE

All customers joining our Youth Programs, will get the multi-assistance cover, according to the insurance policy agreed by SLS with the insurance company AVI INTERNATIONAL. With all final program documents, we attach a copy of the Insurance Policy. SLS will act as a mere intermediary between the insurance company and the customers joining any of our Programs. Medical expenses over the coverage limit of the course where the price itself is included, will be paid by the customer.

10.-MEDICAL TREATMENT, PRESCRIPTIONS AND SURGERY

The participant should indicate SLS if he/she is under any medical treatment or taking any medication y/o during the whole program stay. We suppose that prior to the starting of the program, the participant is both mentally and physically healthy and that all medical information included in the application is true and complete. Other way, SLS Enterprise will not have any kind of responsibility coming out from included false information. As well, in case the student needs any kind of medical treatment, hospitalization or surgery, if SLS couldn't contact his/her parents, SLS will have the right to take any measures in order to keep the participant health safety.

11.- TECHNICAL TRAVEL ARRANGEMENTS

All technical travel arrangements are carried out by a travel agency with a authorized C.J.C. CG914. SLS will act as a mere intermediary between the customer and the travel agency. Therefore SLS Enterprise hasn't got any kind of responsibility coming from cancellations, changes on schedules or routes, delays, accidents, lost baggage, etc.

12.- USE OF CUSTOMERS' COPYRIGHT

SLS is allowed to use pictures or any kind of print showing the participants in terms of publicity or marketing of the courses if the customer doesn't show any opposition to that.. However, the authorization mentioned above would be rejected anytime by the customer, but all damages will have to be compensated to SLS.

13.- PERSONAL DATA PROTECTION

In order to accomplish the Ley Orgánica 15/1999, 13th December (Law), regarding to personal data protection, SLS states that all personal details included within this general terms, will be included in a file (whose enterprise in charge and owner is Sport Learning School S.L), for SLS marketing and working purposes.

Data use allowance. Taking into account that it's necessary to use several information regarding to the student which must be known by the companies or organizations working together with SLS in the destination country, the participant allows to use the details on this case. By accepting the general terms, the personal details are allowed on this case. As well, if the customer wishes, he/she could get an access to this information, change or cancel on the terms stated on the current law, by contacting SLS at the following address: Av. General Perón, 10 – 1º D – 28020 – Madrid (Spain), addressing the I.T. in charge or a to the following e-mail address: info@futbolcamp.es

14.- VALIDITY

The validity of these general terms will last from 1st October 2013 to 31st of August 2014 (including both dates).

15.- SOLUTION OF CONFLICTS

Any conflicts regarding to the programs will be solved by the competent courts under the law.

Father, mother or tutor signature

Student signature

Date: